WITH MyChart YOU CAN:

Parents/Guardians of Patients Under 13 Years Old

Clinical
- View medical information, such as:
  - Lab results
  - Allergies
  - Medications
  - Current and past problems
  - Growth charts
  - Vaccines
  - Members of the care team
  - After visit summaries
  - Visit notes
  - Family history
- Print letters and health/school forms
- Request medication refills
- Have virtual visits
- Message with the healthcare team securely
- Complete pre-visit questionnaires

Administrative
- Schedule appointments
- View upcoming appointments
- Pay bills
- View information, such as:
  - Billing and insurance
  - Contact information
  - Parent/guardian contact information
  - Emergency contacts
  - Preferred name
  - Race, ethnicity and language

Parents/Guardians of Patients 13-17 Years Old

We believe it is important for our teenage patients to be able to share information with their medical providers privately. This policy aligns with recommendations from the American Academy of Pediatrics and Massachusetts General Laws c. 111 § 24E, c. 111 § 117, c. 112 & 12E, c. 112 § 12F, c. 123 § 10, and c.176O, § 27. To keep information private, parents/guardians of patients over 13 do not have access to some information on MyChart. We have set up MyChart this way for all patients over 13, even if there is no sensitive information in their chart. If you are a parent or guardian of a teenager and need information that is not on MyChart, or if you have questions about our teenage privacy policy, please contact us.

Clinical
- View medical information, such as:
  - Lab results
  - Allergies
  - Medications
  - Current problems
  - Growth charts
  - Vaccines
  - Family history
- Print letters and health/school forms
- Request medication refills
- Message with the healthcare team securely

Administrative
- Schedule appointments
- View upcoming appointments (well visits and vaccine visits only)
- Pay bills
- View information, such as:
  - Billing and insurance
  - Preferred name

Patients 13 Years Old and Older

Clinical
- View medical information, such as:
  - Lab results
  - Allergies
  - Medications
  - Current and past problems
  - Growth charts
  - Vaccines
  - Members of the care team
  - After visit summaries
  - Visit notes
  - Family history
- Print letters and health/school forms
- Request medication refills
- Have virtual visits
- Message with the healthcare team securely
- Complete pre-visit questionnaires

Administrative
- Schedule appointments
- View upcoming appointments
- Pay bills
- View information, such as:
  - Billing and insurance
  - Contact information
  - Parent/guardian contact information
  - Emergency contacts
  - Preferred name
  - Race, ethnicity and language
  - Gender identity

Pediatric Health Care Associates